

Minutes of Pre-Bid Discussion

- **GEM BID NO.: GEM/2026/B/7462496 dated 22.04.2026**
- **JOB NAME: HIRING AN EXTERNAL AGENCY TO CONDUCT CYBER SECURITY AUDIT IN IGGL.**
- **Date of Pre-bid Meeting: 29.04.2026**

MEMBERS' PRESENT: (Meeting was held through Video conference system)

<u>Indradhanush Gas Grid Limited (IGGL):</u>	<u>Participant / Participating Agencies:</u>
i. Mr. Raja S. Ahmed, GM (C&P) ii. Mr. Hemanga Goswami, O (IT)	i. Mr. Sunil Kumar – M/s AKS IT Services Pvt. Ltd. ii. Mr. Sandeepan Basu – M/s ITOrizin Technology Solutions Pvt. Ltd. iii. Mr. K Shyam Sundar – M/s TÜV SÜD

GIST OF DISCUSSION:

- 1) Pre bid meeting was held through video conferencing wherein 03 (Three) nos. of participant attended the meeting virtually.
- 2) Prospective bidder's queries and IGGL replies are as follows for information to all concerned:

Sl. No.	Reference of Bidding Document				Bidder's Query	IGGL's Reply
	Sec. No.	Page No.	Clause No.	Subject		
1	VI	147	VI	Scope of Work	Please confirm whether the activities mentioned for the Guwahati office are to be conducted onsite or remotely. Additionally, we kindly request you to clarify which specific activities are to be conducted onsite and which can be carried out offsite. Your clarification will help us plan our resources accordingly.	Audit is primarily intended to be conducted remotely. All necessary remote connectivity and access required for carrying out the audit activities will be provided by IGGL. However, in case any specific activity necessitates physical presence at the Guwahati office, the same may be undertaken onsite. Please note that such onsite visits, if required, shall be managed entirely by the vendor, including travel, accommodation, and other logistics.

Sl. No.	Reference of Bidding Document				Bidder's Query	IGGL's Reply
	Sec. No.	Page No.	Clause No.	Subject		
3	VI	149	5	Count of Policies for Policy & Process Review	Kindly confirm the total number of policies and processes to be covered under the Policy & Process Review	One (01) The bidder must recommend policy level enhancements to strengthen IGGL's cybersecurity posture after the review of the policy.
5	VI	147	VI	Scope of Work	Expectation for Incident Response Preparedness	The bidder is expected to evaluate the current state of incident response capabilities, including any existing processes, team structure, and supporting tools. In the absence of a formal framework, the bidder shall identify gaps and recommend an appropriate incident response structure, processes, and mechanisms, including roles and responsibilities, workflows, and monitoring practices. Further, preparedness aspects such as APT readiness, red teaming, and tabletop exercises are to be considered as indicators of organizational maturity. The bidder may assess whether such practices are in place, evaluate their relevance, and provide recommendations for their adoption, if required. The activity is primarily an assessment and recommendation exercise.