

Minutes of Pre-Bid Discussion

Monday, August 24, 2026

INDRADHANUSH GAS
GRID LIMITED



Name of Work: HIRING AN AGENCY FOR INTEGRATION OF IGGL SAP S/4 HANA PRIVATE CLOUD WITH GST SUVIDHA PROVIDER (GSP) AUTHORIZED BY GSTN FOR E-INVOICING AND GST COMPLIANCE

Tender No.: IGGL/GHY/C&P/IT/GSP/100126 dated 14.08.2026 (IGGL E –TENDER NO: IGGL-100126)

MEMBERS PRESENT: (Meeting was held through Video conference system)

<u>Indradhanush Gas Grid Limited (IGGL):</u>	<u>Participant / Participating Agencies:</u>
i. Mr. Raja Sahab Uddin Ahmed, GM (C&P) ii. Hemanga Goswami, E (IT)	i. Mr. Kapil Purohit – M/s Figment Global Solutions Pvt. Ltd. ii. Mr. Mahesh Yadav – M/s Incresol Software Services Pvt. Ltd. iii. Mrs. Kajal Pal – M/s AeonX Digital Technology Ltd

GIST OF DISCUSSION:

- 1) Pre bid meeting was held through video conferencing wherein 03 (Two) nos. of participants attended the meeting virtually (Serial No. 1 & 2).
- 2) Further queries were subsequently raised via mail by the following parties (Serial No. 3 onwards):
 - i. Sage Technologies Pvt. Ltd.
 - ii. Indigi consulting
 - iii. Yogik Technologies Pvt.Ltd
 - iv. Cygnet.One
- 3) Prospective bidder's queries and IGGL replies are as follows for information to all concerned:

Sl. No.	Reference for Bidding Document				Bidder's Query	IGGL's Reply
	Sec. No.	Page No.	Clause No.	Subject		
1	VI	150 & 154	Clause 4.2.4 (SOW) & Clause 8.1. and 8.2. (SCC)	Scope of Work (SOW) and Special Conditions of Contract (SCC)	GSP and Government e-Invoice/IRP API credentials are issued only against the taxpayer's own registered GSTIN (IGGL's) and cannot be independently obtained by a private third-party Service Provider. Kindly clarify whether IGGL will itself procure GSP registration and API access under its own GSTIN and share it with the successful bidder or advise the authorization to be provided if the bidder is to obtain it on IGGL's behalf.	IGGL will not procure GSP registration separately. The successful bidder shall be responsible for providing the GSP registration/license along with the required Government e-Invoice/IRP API access and integration with IGGL's SAP system as a composite service.

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2	VI	148	2	Functional requirements	Please provide indicative current and peak monthly volumes for e-invoices, e-way bills, GSTR-1 records and purchase invoices/GSTR-2B records, along with expected growth, for sizing and GSP subscription pricing.	1. E-invoice (10 to 2000) monthly 2. E-way bill (10 to 2000) monthly 3. GSTR 1 (100 to 2000) monthly. 4. GSTR-2B (2000 to 10000) monthly. The above volumes are indicative and may vary depending on business requirements and operational activities.
3	VI	149	4.2.1	Scope of Work - Implementation	Please quantify the onsite requirement at Guwahati — number of resources, number of man-days and the phases at which physical presence is mandatory. Without a stated requirement, "adequate onsite support until Go-Live" is unpriceable and will be interpreted differently by each bidder. Bidders request that delivery be permitted remotely, with onsite presence limited to defined milestones (kick-off, UAT and Go-Live).	Onsite support shall be required from the successful bidder up to Go-Live of the proposed solution to facilitate implementation, configuration, integration, testing, troubleshooting, user support and successful deployment. The tender does not prescribe a specific number of onsite support man-days, as the same is dependent upon the bidder's proposed technical solution, implementation methodology, resource requirement and project plan.
4	VII	156	SOR Item no. 1	Schedule Rates of	GSP subscriptions are universally priced on transaction slabs. Please provide, for a full year: (a) number of GSTINs / State registrations to be covered; (b) number of company codes; (c) count of outward invoices requiring IRN; (d) credit / debit notes; (e) e-Way Bills; (f) inward / purchase invoices to be reconciled against GSTR-2B; and (g) number of active	Please find details for the full year: (a) Nine (9) number of GSTINs / State registrations to be covered; (b) Two (2) number of company codes; (c) count of outward invoices requiring IRN; already mentioned above in point no. 2

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					vendors for the Vendor Compliance Dashboard. Without this, Item 1 cannot be priced on a comparable basis across bidders.	(d) credit / debit notes; 10 to 1000 in a month (e) e-Way Bills; already mentioned above in point no. 2 (f) inward / purchase invoices to be reconciled against GSTR-2B; already mentioned above in point no.2 and (g) number of active vendors for the Vendor Compliance Dashboard- 1500.
5	VII	156	SOR Item no. 1	Schedule Rates of	Please confirm the unit of measure — i.e. one annual subscription covering all GSTINs and the entire volume at Sl. 1 above, for a period of 12 months from Go-Live. Also please confirm the commercial treatment if actual annual volumes exceed the slab assumed at bidding (change order / additional payment at pre-agreed unit rate / bidder's risk).	Annual Subscription: One annual subscription shall be required for all GSTINs of IGGL. Commercial Treatment for Excess Volume: The actual annual transaction volume is not expected to exceed the slab considered at the time of bidding, at least for the next three years. Therefore, no additional commercial implication on account of exceeding the subscribed volume is anticipated during this period.
6	VI	152	4.6	Scope of Work - Cyber Security requirements	Please confirm the archival and retention requirement for signed e-invoice JSON, IRN and QR data (period and storage location), and whether retention is on the GSP platform, in SAP, or both.	Retention in SAP

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7	VI	152	4.6	Scope of Work - Cyber Security requirements	Please confirm whether a third-party VAPT / security audit (including CERT-In empaneled audit, if any) or an IGGL IT-security clearance is a pre-condition to Go-Live; if so, who arranges it and at whose cost. Please also confirm the acceptable data-residency position (GSP data centres located in India).	Not required
8	VI	148	2	Scope of Work – Functional requirements	Please confirm the delivery medium expected – SAP Fiori app / launchpad tile, GSP web portal, or an external BI tool – and the number of named users to be licensed on the GSP portal. Is mobile access required?	Delivery medium expected: SAP GUI or SAP Fiori app/launchpad tile or GSP web portal subject to design approval from IGGL. User Licenses: Five (5) user licenses are required for access to the GSP portal. Mobile Access: Mobile access is not required.
9	VI	148	2	Scope of Work – Functional requirements	Vendor GSTIN filing-status lookups are chargeable API calls. Please confirm the number of active vendors and the expected refresh frequency and confirm that the cost of these lookups is deemed included in SOR Item 1 (GSP subscription) for the volumes so declared.	Number of Active vendors as on date is 1500
10	VI	150	4.2.6.	Scope of Work - Implementation	Please specify (a) how many past tax periods of historical / opening data are to be migrated and reconciled at Go-Live; (b) the source of the purchase register (SAP only, or additional non-SAP sources); and (c) whether any legacy reconciliation tool data must be carried forward.	Historical Data Migration: Historical data from April 2020 onwards is required to be migrated. Source of Purchase Register: SAP will be the only source for the purchase register. Legacy Reconciliation Data: No data from any legacy reconciliation tool is required to be migrated.

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11	VI	150	4.2.6.	Scope of Work - Implementation	Please confirm unambiguously whether the actual filing / submission of returns on the GST portal (including affixing DSC or EVC) is the bidder's responsibility or IGGL's, and who procures and maintains the DSCs of authorised signatories. The present wording ("filing support", "preparation ... for filing") is capable of both readings and carries a materially different liability.	Return Filing: Filing of GST returns shall be the responsibility of IGGL. DSC Management: IGGL shall procure, maintain, and manage all Digital Signature Certificates (DSCs) required for the concerned users.
12	VI	148	2	Scope of Work – Functional requirements: "E-Way Bill generation, Consolidated E-Way Bill generation, cancellation and extension."	Please confirm (a) whether IGGL itself generates e-Way Bills today and the annual count; (b) whether Part-B (transporter / vehicle) capture and update is required inside SAP; and (c) whether NIC e-Way Bill API credentials and sub-user creation will be arranged by IGGL.	(a)Yes, as on date IGGL itself is generating the e-way bills. (b)No. (c)Yes.
13	VI	150	4.2.5.	Scope of Work – Implementation : E-Invoice generation, cancellation and amendment.	Please confirm the document types in scope: SD billing documents only, or also FI direct invoices (FB70/FB75), export and SEZ invoices, deemed export, RCM / self-invoices, ISD invoices, bill of supply, delivery challans and job-work challans. Also confirm whether any non-SAP source system feeds invoices into scope.	Document types include- SD billing, FI direct for buy backs.
14	VI	148	2	Scope of Work – Functional requirements: Printing of IRN and QR Code on SAP invoices, including Dynamic QR Code wherever applicable	Please state the number and type of output forms (Adobe Forms / SmartForms / SAPscript) to be modified for IRN and QR printing, and separately the number of B2C forms requiring Dynamic QR. Also confirm whether form modification is in the bidder's scope or that of IGGL's existing SAP AMS partner.	Output Forms: Adobe Forms shall be used for generating the required output forms. Form Modification: Any modification/customisation of the forms shall be within the bidder's scope.

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15	-	-	-	Solution to be integrated with SAP, GSP and Government portals.	Does IGGL hold an SAP BTP / Integration Suite (Cloud Integration) tenant that the bidder may use.	Not required
16	VI	150	4.2.4.	Scope of Work – Implementation : Configuration of API and necessary integration.	Please confirm the integration of architecture acceptable to IGGL: (i) SAP DRC + GSP via SAP Integration Suite (CPI); (ii) GSP-supplied ABAP add-on installed in S/4HANA; or (iii) GSP cloud portal with API/file-based exchange. If IGGL has a preference, please state it; if the choice is the bidder's, please confirm all three are acceptable subject to design approval.	All three are acceptable subject to design approval from IGGL.
17	VI	148	1	Scope of Work – Functional requirements: IGGL has implemented SAP S/4HANA Private Cloud Edition (RISE with SAP)	Please confirm: (a) exact S/4HANA release and Feature Pack / SPS level; (b) RISE with SAP PCE tier and contract expiry; (c) whether SAP Document and Reporting Compliance (DRC / eDocument framework and cockpit) is already licensed and activated in IGGL's RISE subscription; and (d) whether the Indian localisation (SAP India GST) components are active. The licensed baseline materially changes both effort and licence cost.	a. SAP S/4 HANA Version 2021 b. Contract expiry in May 2027 and will be renewed subsequently. c. No DRC license d. Yes active
18	II	9	1.1	Bid Evaluation Criteria (Technical), Point 1.1.2	Kindly consider allowing SAP Partners holding Silver Partner Authorization as per the SAP PartnerEdge portal to participate in the tender, provided they meet all other technical and eligibility requirements specified in the tender.	Corrigendum to be issued against BEC Point No. 1.1.2 (Page 9): BEC Point No. 1.1.2 shall be read as follows: "Furthermore, the Bidder must be an authorised implementing partner by SAP

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						for the Implementation of SAP S/4 HANA at the time of bidding, and they must provide an assurance of the continuation of this authorization throughout the contract period. The necessary supporting documentation should be furnished"
19	II	11	1.1.5	Documents to be Submitted for Compliance to BEC, Point 3	Kindly consider accepting SAP Partner Authorization / Certification of Silver Partner status as reflected in the SAP PartnerEdge portal as valid evidence of SAP partnership/authorization for participation in the tender.	Corrigendum to be issued against "Documents to be Submitted for Compliance to BEC", Sl. No. 3 (Page 11): Sl. No. 3 under "Documents to be Submitted for Compliance to BEC" shall be read as follows: "Valid authorization / certification from SAP SE or its authorized representative certifying that the Bidder is an Authorized Implementation Partner for SAP S/4HANA. The certificate shall be valid as on the Bid Due Date."
20	VI	148	2	Functional requirements	Number of invoices per annum	As mentioned above in serial no. 2
21	VI	148	2	Functional requirements	Is E-Way bill	Yes
22	VII	156	SOR Item no. 1	Schedule of Rates	Number of GSTINs to be covered	As mentioned above in serial no. 4
23	VI	148	2	Functional requirements	GST reports required	Yes
24	-	-	-	General	Any other expectations within the scope	No
25	VI	148	2	Functional requirements	Annual E-invoices?	As mentioned above in serial no. 2
26	VI	148	2	Functional requirements	Annual E-way Bills?	As mentioned above in serial no. 2

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27	VI	148	2	Functional requirements	Annual Purchase transactions	As mentioned above in serial no. 2
28	VII	156	SOR Item no. 1	Schedule of Rates	No Of GST'ns	As mentioned above in serial no. 4
29	VI	148	2	Scope of Work – Functional requirements	No of Users	As mentioned above in serial no. 8
30	-	-	-	General	SAP-Non clean core or clean core SAP	IGGL shall accept both Clean Core and Non-Clean Core approaches based on the bidder's proposed solution architecture and project requirements, subject to review and approval by IGGL.

- 4) All other terms & conditions of the tender document remain unchanged.
- 5) All participating bidders are requested to submit/upload the seal & signed copy of this Pre-bid MOM along with un-priced bid as their acceptance.

Digitally signed by TANVEER JALAL
Date: 2026.09.03 16:40:31 IST
Location: eProcurement System for
Central PSUs